

Privacy Policy

Last updated: 17 December 2025

ABandOfBrothers (registered Charity number 1122852), whose registered office is at ABandOfBrothers, 44 Grand Parade, Brighton, BN2 9QA, values your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, share, and protect your personal data when you visit our website <https://abandofbrothers.org.uk> (the "Website"), interact with us, or use our services. It forms part of our Website Terms and Conditions.

We process personal data in compliance with the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018, and other applicable laws, including updates from the Data (Use and Access) Act 2025.

By visiting the Website or providing us with your personal data, you accept and consent to the practices described in this Privacy Policy.

Some of the personal data we hold may be special category data (e.g., information about health or ethnic origin), which receives additional protection under data protection laws.

1. Collecting Your Personal Information

We may collect personal data from various sources, including:

- 1.1 Directly from you when you sign up for services, donate, volunteer, apply for mentoring, or subscribe to updates. This may include contact details, date of birth, payment information, bank details, or other relevant information.
- 1.2 When you contact us (e.g., via enquiry forms, email, or phone), this may reveal how you use our services.
- 1.3 From publicly available sources, such as the electoral register.
- 1.4 From third parties (e.g., referral partners like probation services or other organisations) where you have consented to them sharing your data with us.

We will only collect data necessary for our charitable purposes.

2. Using Your Personal Information

Personal data is essential to our work as a charity, and we will only use it for legitimate purposes. We will not retain it longer than necessary.

We may use your personal data to:

2.1 Identify you when you contact us.
2.2 Suggest relevant services, programmes, or opportunities (including from partners), potentially using automated scoring based on data you provide, data we hold, or from third parties (e.g., credit reference agencies).

2.3 Administer accounts, services, or products, and communicate improvements.

2.4 Conduct marketing analysis, customer profiling, research, and statistical/testing activities.

2.5 Prevent and detect fraud or loss.

2.6 Contact you (by mail, email, phone, text, or other means) about our services or products:

- Where similar to those you've engaged with, provided you had the opportunity to opt out initially and in subsequent communications, and have not done so.
- Where you have expressly consented.

2.7 Monitor and record communications for quality assurance, training, and compliance.

2.8 Verify details with fraud prevention agencies (we may record and share information if false details are provided).

We will not sell your personal data or disclose it to third parties except as described here.

We may share data with:

- Service providers (e.g., for email delivery, data analysis, payment processing) bound by contracts requiring them to protect your data.
- In the event of a merger, acquisition, or asset sale.
- Where required by law, regulators, or legal proceedings.
- Fraud prevention or credit reference agencies for checks (with your consent where needed).

International transfers outside the UK will only occur with appropriate safeguards (e.g., adequacy decisions or standard contractual clauses).

If you provide data on behalf of others, you confirm that they have been informed and consent.

3. Protecting Your Information

We implement appropriate technical and organisational measures to protect personal data, including physical, electronic, and procedural safeguards against unauthorised access, loss, or misuse.

4. The Internet and Communications

Internet communications (e.g., emails) are not always secure unless encrypted. We cannot accept responsibility for unauthorised access beyond our control.

We may email you about services if you have provided data via the Website, unless you opt out.

5. Cookies

Our Website uses cookies to improve usability and performance (e.g., navigation, recognising your device, measuring usage via Google Analytics).

Cookies include:

- Strictly necessary cookies for core functionality.
- Performance cookies (e.g., Google Analytics: _utma, etc.) which collect anonymous data on site usage.

You can manage cookies via your browser settings. For more information, visit www.allaboutcookies.org or www.youronlinechoices.eu.

By using the Website, you consent to our use of these cookies.

6. Links to Other Websites

The Website may contain links to third-party sites or ads. We do not share identifiable data with them, and their practices are not covered by this Policy. We are not responsible for their content or privacy practices.

7. Your Rights

Under data protection laws, you have rights including:

- Access to your personal data (subject access request).
- Rectification of inaccurate data.
- Erasure ("right to be forgotten") in certain circumstances.
- Restriction of processing.
- Objection to processing (e.g., direct marketing).
- Data portability.

- Rights relating to automated decision-making.

To exercise rights or withdraw consent, contact us (see below). We respond promptly, usually within one month.

You can opt out of marketing at any time by emailing us or using unsubscribe links. For subject access requests, there is normally no fee, but we may charge reasonably for excessive requests.

You have the right to lodge a complaint with the Information Commissioner's Office (ico.org.uk).

8. Further Information and Changes

We may update this Policy periodically by posting the new version on the Website. Check regularly for changes.

If you have questions, comments, or wish to access/update your data, contact our Data Protection Manager:

- Email: info@abandofbrothers.org.uk
- Post: Data Protection Manager, ABandOfBrothers, 44 Grand Parade Brighton, BN2 9QA

This Policy applies to personal data about individuals, not companies or organisations.